



Turnaround times and rush fees

We would like to clarify our standard turnaround, and provide our rush fee schedule that can be passed along to the patient as needed. Rush schedules can usually be accomplished with a \$196 rush fee.

Please call to discuss whether a rush schedule can be accommodated.

Note that the turnaround time for local doctors is based on the date PNW Pros Lab *picks up* the impression from you, to the day the finished case is delivered back to you. For example, if PNW Pros Lab picks up a 2-unit crown case on a Wednesday, then the soonest you should count on receiving the finished case is the Wednesday afternoon two weeks later.

Turnaround times for non-local doctors (delivery by UPS), please add one day for shipment time. For example, if you ship a 2-unit crown case on a Wednesday, then the soonest you should count on receiving the finished case is the Thursday afternoon two weeks later.

Days should be added for holiday closures: New Years, Memorial Day, Independence Day, Labor Day, Thanksgiving and the day after, and Christmas.

CROWNS

- Diagnostic Wax-up—1 week
- 1-5 units —2 weeks
- 6+ units , or cases with custom shades—3 weeks

IMPLANTS

- 1-5 units —3 weeks
- 6+ units , or cases with custom shades—4 weeks
- Zirconia Hybrid—2 weeks after design approval

REMOVABLES

- Custom Trays, Wax Rims—1 week
- Surgical Guides (including CBCT scan), Night Guards, Essix Retainers, Flippers (1-5 teeth)—1 week
- Partial Dentures
 - Metal Framework try-in— 3 weeks
 - Metal Framework with wax rim or with teeth try-in—3 weeks
 - Partial for try-in only—2 weeks
 - Partial process and finish—1 week
 - Immediate denture with Clear Dupe—2 weeks
- Full Dentures
 - Set for try-in—1 week
 - All-on-x Hybrid try-in with bar—3 weeks
 - Process of All-on-X—1 week
 - Process and finish (with no changes) - 1 week
- Repairs
 - Partial repair (depending on type) - 1 day
 - Full Denture Repair—1 day
 - Hard Reline—1 day
 - Soft Reline (overnight cure) - 3 days

Serving you and your patients is our privilege. Please call if you have questions.